

Quality Trust is a leader and independent advocacy organization that works with people and family members to solve problems, identify opportunities for learning and contribution, find creative ways to minimize “differences” and make the most of each person’s abilities.



OUR MISSION:

To be a force for change in the lives of people with developmental disabilities and their families so they can succeed, thrive, and experience full membership in the community.



OUR VISION:

A community where everyone is respected, belongs, contributes, is valued, and shapes his or her own present and future.

Providers Report:

Quality Trust is well-respected for their advocacy work

[DoS] has tremendous value...their findings were significant in providing perspectives about our approach.

The [DoS] tool is broad and thorough. The assessment is a good balance of narrative and visuals.

[DoS] provides another set of eyes for best practices.

TO LEARN MORE CONTACT:

JIMI LETHBRIDGE

Deputy Director for Programs



jl lethbridge@dcqualitytrust.org

CHRISTINE FOSTER

Program Services Coordinator



cfooster@dcqualitytrust.org



4301 Connecticut Avenue, NW, Suite 310
Washington, DC 20008



www.dcqualitytrust.org



Dimensions of Support



DOES YOUR ORGANIZATION STRUGGLE TO ACHIEVE OUTCOMES FOR PEOPLE?

Are your daily practices out-of-alignment with your organization's vision, mission, and guiding principles?

Are you concerned about increased risk and potential liability issues?

Dimensions of Support (DoS) is the only competitively-priced, real-time quality assessment of home and community-based service providers and agencies looking to improve their delivery of person-centered services. The DoS Dashboard provides leaders with the knowledge and insight necessary to build upon strengths and make any strategic course corrections to improve services and supports.



HOW CAN YOU MAKE A DIFFERENCE WITH DIMENSIONS OF SUPPORT?

Providers learn valuable information through DoS to ensure the people you support are healthy, safe, gaining skills, and achieving outcomes. DoS helps you avoid unwanted discoveries, bolsters staff confidence and morale, and gives you an extra level of assurance that "you now know what you need to know."

DoS is implemented by a team of Quality Services Navigators (QSNs). These seasoned professionals have knowledge, experience, and a wide range of skills suited for working with the people you support and their staff. QSNs gather vital information from a variety of sources, and then assess and evaluate your organization's effectiveness within five key performance areas.



WHY PARTNER WITH A NATIONAL DISABILITY EXPERT?

Based in Washington, DC, Quality Trust is a respected and experienced external monitoring and advocacy organization for people with disabilities. As monitoring experts in a DC-based class action and as national experts in supported decision-making and community-based services, we have worked with numerous government leaders, providers, and advocacy organizations to impact the lives of thousands of people with intellectual and developmental disabilities.

DoS is staffed by a diverse team of professionals with more than 20 years' experience in the disabilities field. We are well-positioned to contract with your organization and implement DoS to give your organization clear, meaningful, and objective feedback.

